



UNION CARPENTERS

By partnering with the Ohio and Vicinity Regional Council of Carpenters and the Construction Employers Association, you are partnering with the most highly trained and experienced carpenters in Ohio. It's our job to keep you productive. We take this responsibility seriously, and we've created this Customer Bill of Rights to explain what you can and should expect from us.

Professional Union Carpenters Deliver:

- 1. Trained, qualified professionals for your job.** Union carpenters aren't dispatched to a job site until they meet the rigorous training standards of the United Brotherhood of Carpenters and Joiners of America (UBC). You benefit from the UBC's \$100-million-a-year training program, and that commitment to training is reflected in every project done by a union professional.
- 2. Access to training facilities.** Experienced instructors will guide an apprentice through the skills needed to become a valuable member of your job site, or lead skill-upgrade workshops when new techniques and technologies are needed for your project.
- 3. Access to supervisory training.** Special programs are available to develop the leadership skills of foremen and superintendents – leadership that translates into productivity.
- 4. The work force that you need, when and where you specify.** If you need a specialist for one component of a job, or whole-project staffing, we will supply the best-skilled carpenters you need to keep your project on track.

5. Around-the-clock service. Construction isn't a 9-to-5 job, and we're not a 9-to-5 organization. Union representatives provide a 24-hour contact number so that they can help solve problems at your convenience.

6. Attention and commitment to a safe work force and job site. Both the Ohio and Vicinity Regional Council of Carpenters and the Construction Employers Association insist on training carpenters in OSHA-approved and certified safety programs. Our members are willing participants in a nationally acclaimed drug-prevention and testing program. We also provide training to all members of a work site in proper safety techniques when requested.

7. A great attitude. Ohio contractors and their crews are professionals, and customers are treated with respect. Our job is to not only provide a skilled work force that delivers quality craftsmanship, but also to complete the work with respect for our partners. The leadership of the carpenters union and Construction Employers Association not only demand a professional attitude and responsible work ethic from its members, but also a display of that attitude every day.

8. Flexible contracts. If you need a special provision to keep you competitive in the Ohio construction industry, we will partner with you to help make it happen.

9. Specialized professionals to meet specialty needs. If you've got a project that needs highly specialized skills, we will train our carpenters to make sure they are proficient in that skill. The goal is to keep you productive and competitive, and keeping your work force current in the latest skill is a crucial component to achieving that goal.

10. A mobile, productive work force to help meet project deadlines within budget.

Leveraging union professionals means accessing a well-populated pool of carpenters who can staff your project anywhere in Ohio. These men and women are reliable employees who produce high-quality work and who will report to your job site every day.



**RETOOLING, REBUILDING AND
REJUVENATING FOR A STRONGER OHIO**

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Council of Carpenters**

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